



# BIRCHWOOD

MONTHLY NEWSLETTER | JULY 2025



## NEW AI SOFTWARE FOR ECRC TRAINING

The Washington County Sheriff's Office is purchasing a new state-of-the-art program called CommsCoach to help train and support its public safety telecommunicators in the Emergency Communications Response Center (ECRC). CommsCoach is an AI-enhanced software application that provides real-time performance feedback, skill-building prompts, and scenario-based coaching.

By integrating CommsCoach, the ECRC aims to elevate training quality, promote employee development, reduce performance-related errors, and increase caller satisfaction and responder safety. This tool will also support supervisor efficiency by streamlining coaching documentation and follow-up.

CommsCoach integrates seamlessly with call-taking and computer-aided dispatch (CAD) systems to deliver:

- Real-time micro coaching during live emergency calls.
- Skill tracking and trend analysis that identify performance strengths and improvement areas across individuals and teams.
- Scenario replay and training reinforcement.
- Alignment with national standards.

WCISO looks forward to using this innovative technology to continue delivering the highest-quality service to all of our communities.

NUMBER OF  
INCIDENTS

17

TRAFFIC  
STOPS

4

CITATIONS

2



## WC25031092 HARASSMENT

2XX WILDWOOD AVENUE

At 11:12am on June 12, deputies arrived to speak with a person reporting harassment by a neighbor. The caller reported driving between 20 and 24mph near her home when an older man with a small dog shouted at her to slow down, adopting a threatening stance and pointing a finger in her direction. The caller didn't know the man's name but told the deputies the address where the man is believed to live, and said he is often standing in the driveway or walking the dog, often off-leash. The caller said multiple residents have shared similar instances of being shouted at to slow down; however, the caller said he had never cursed or made threatening comments. The deputy advised to call if the behavior escalated or if the man was walking the dog off-leash again, as this is an ordinance violation.

## MESSAGE FROM THE SHERIFF

Recently, I announced I will not seek a third term as Washington County Sheriff in November 2026. I am grateful for the opportunity that the citizens of Washington County have afforded me, and I look forward to completing my term ending in January 2027.

It has been a true privilege and honor to be able to work with the finest in law enforcement since 1993, when my journey began as a deputy for the Washington County Sheriff's Office. Serving as Sheriff since 2017, following in the footsteps of remarkable leaders, has been an extraordinary honor.

Serving you has been a privilege — thank you! The unwavering support from residents, business leaders, and elected officials in Washington County has been a cornerstone for our law enforcement community. This support has fueled our determination and dedication to ensure the safety of everyone who lives, works, or visits here. Washington County continues to be safe and thriving due to the exceptional quality of our law enforcement and first responders. I take great pride in the achievements we've accomplished together at the office.

Looking ahead, I plan on spending more time with my wife, children and grandchildren, as we travel and explore the country.

It is an honor to serve as your Sheriff.



In service,

*Dan Starry*

Sheriff Dan Starry

**Total for City BIRCHWOOD VILLAGE: 17**

<b>Incident Date</b>	<b>Case#</b>	<b>Address</b>	<b>Event Description</b>
6/3/2025 10:33:41 AM	<a href="#">WC25029108</a>	XXX Birchwood Ave, BIRCHWOOD VILLAGE	FRAUD/SCAM
6/4/2025 3:20:05 PM	<a href="#">WC25029396</a>	JAY ST / HALL AVE, BIRCHWOOD VILLAGE	DIRECTED PATROL
6/4/2025 3:21:00 PM	<a href="#">WC25029397</a>	JAY ST / HALL AVE, BIRCHWOOD VILLAGE	TRAFFIC STOP
6/5/2025 6:19:45 PM	<a href="#">WC25029704</a>	XXX Jay St, BIRCHWOOD VILLAGE	MEDICAL
6/10/2025 4:47:57 PM	<a href="#">WC25030691</a>	HALL AVE / JAY ST, BIRCHWOOD VILLAGE	DIRECTED PATROL
6/11/2025 12:43:56 AM	<a href="#">WC25030770</a>	Jay St / Birchwood Ave, BIRCHWOOD VILLAGE	ANIMAL COMPLAINT
6/12/2025 11:12:11 AM	<a href="#">WC25031092</a>	XXX Wildwood Ave, BIRCHWOOD VILLAGE	HARASSMENT
6/14/2025 12:19:03 AM	<a href="#">WC25031396</a>	XX OAKVIEW CT, BIRCHWOOD VILLAGE	ASSIST OTHER AGENCY
6/17/2025 6:48:16 PM	<a href="#">WC25032050</a>	XXX Lake Ave, BIRCHWOOD VILLAGE	ALARM-BUSINESS/RES/FIRE/MEDICAL/ETC
6/18/2025 2:52:58 PM	<a href="#">WC25032208</a>	XXX Birchwood Ave, BIRCHWOOD VILLAGE	OFFICER INFORMATION
6/20/2025 12:56:11 PM	<a href="#">WC25032591</a>	XXX Lake Ave, BIRCHWOOD VILLAGE	ALARM-BUSINESS/RES/FIRE/MEDICAL/ETC
6/20/2025 3:56:35 PM	<a href="#">WC25032627</a>	JAY ST / HALL AVE, BIRCHWOOD VILLAGE	DIRECTED PATROL
6/20/2025 3:58:00 PM	<a href="#">WC25032629</a>	JAY ST / HALL AVE, BIRCHWOOD VILLAGE	TRAFFIC STOP
6/23/2025 12:36:48 AM	<a href="#">WC25033124</a>	XXX Wildwood Ave, BIRCHWOOD VILLAGE	ALARM-BUSINESS/RES/FIRE/MEDICAL/ETC
6/24/2025 3:20:55 PM	<a href="#">WC25033448</a>	XXX Birchwood Ave, BIRCHWOOD VILLAGE	WELFARE CHECK
6/25/2025 10:03:49 AM	<a href="#">WC25033585</a>	XXX Birchwood Ave, BIRCHWOOD VILLAGE	WELFARE CHECK
6/27/2025 1:12:33 PM	<a href="#">WC25033957</a>	XXX Wildwood Ave, BIRCHWOOD VILLAGE	ALARM-BUSINESS/RES/FIRE/MEDICAL/ETC

# WASHINGTON COUNTY SHERIFFS OFFICE

15015 62nd St N Stillwater, MN 55082

Tel: 651-430-7600

## Advanced Parameters

Citation CreatedOn within previous month  
and CitationOfficer involvementType\_Des... does not contain Approv  
and CitationEvent address\_city\_Description starts with Birchwood Village  
and Citation CreatedOn within 1 June, 2025 and 30 June, 2025 23:59  
and Citation AgencyId is in list 6f1669a5-0a35-c258-d76d-08d46d84660b

### Results (2 unique records)

Number	Case Number	Officer	Street Address	Cross Street	City	Violation	Type	Created On	Officer Involvement
<a href="#">820020252986</a>	WC25029397	Oyaas, Allan K WC15207	JAY ST / HALL AVE		BIRCHWOOD VILLAGE	169.686.1(a) Traffic Regulation - Seat Belt Required - Driver and Passengers Must Use	MOVING VIOLATION	Jun 5, 2025, 9:23:25 AM	REPORT
<a href="#">820020253231</a>	WC25032629	Oyaas, Allan K WC15207	JAY ST / HALL AVE		BIRCHWOOD VILLAGE	169.20.3(b) Traffic Regulation - Driver Fails to Stop for STOP Sign.	MOVING VIOLATION	Jun 23, 2025, 9:25:46 AM	REPORT